

Yarning about your NDIS plan...

YOU HAVE AN NDIS PLAN. NOW WHAT?

Your plan will include funding to pay for the services and supports you need.

You now have choice and control over which service providers you will use.

SOME THINGS TO THINK ABOUT

- What are your current supports?
- Who are the service providers in your community and region?
- Do you already have a service provider that you like?
- What activities in the community do you like doing or would you like to do to?

You will be contacted by your Support Coordinator or Local Area Coordinator (LAC) to help you understand and manage your plan. They will help you to connect to supports, services and community events.

FEELING UNSURE ABOUT THE NEXT STEPS

- First Step: Talk to your Support Coordinator or your Local Area Coordinator
- Second Step: Talk to the NDIS. They will help you.

If you are worried or not happy with your service provider, you can talk to them! All NDIS providers should listen to you and help solve complaints.

If you don't feel OK talking to your service provider or they don't help you with your complaint you can call the NDIS Commission on 1800 035 544.

For enquires:

NDIS Contact Centre - 1800 800 110

If you require a translator - 1800 800 110

Aboriginal Interpreter Service for NT and the APY Lands - 08 8999 8353

If you have a Text telephone (TTY) - 1800 800 110 then ask for 1800 555 727

If you are an internet relay user visit the National Relay Service website www.relayservice.gov.au | 1800 800 110



